

2.3.2. **Testing.** The Contractor shall work with KDA to perform acceptance testing. All items that will be tested will be included in a mutual agreed upon acceptance test plan. The goal of this acceptance test process is to confirm that all systems function as agreed to. If system abnormalities or deficiencies are found, the Contractor shall implement a process to immediately fix the problem(s). KDA will then retest the system to confirm proper operation.

2.3.3. **Training.** The contractor will provide needed training to KDA staff. Training will take place at a location or locations determined by KDA.

2.4. **Dispute Resolution:** Any dispute arising under the contract which is not disposed of by agreement by KDA and the Contractor will be decided by the Director of Procurement and Contracts, who will commit his or her decision to writing and will serve a copy to the Contractor. The decision of the Director of Procurement and Contracts shall be final and conclusive.

2.5. **Additional Contract Requirements:**

2.5.1 The Contractor shall notify KDA within thirty (30) days prior to termination or transfer of assigned staff, and the position must be filled within fifteen (15) days of becoming vacant, with a qualified individual approved by KDA.

